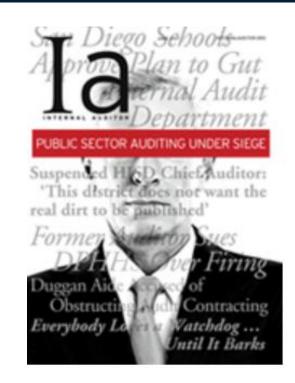


Richard F. Chambers, CIA, QIAL, CFE, CGAP, CRMA

President and CEO
The Institute of Internal Auditors

Presentation Overview

- The unique nature of government auditing
- Internal audit's role in preventing and detecting fraud and corruption
- Auditing for Integrity Culture
- Parting thought





The Unique Nature of Internal Audit in Government

- Missions
- Stakeholders
- Processes and standards
- Operating environment
- Definitions of success







The IIA's View:

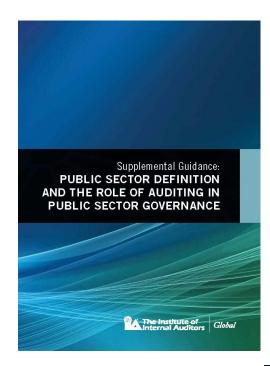
"An effective public sector audit activity strengthens governance by materially increasing citizens' ability to hold their public sector entity accountable."

Source: Supplemental Guidance: "Public Sector Definition and the Role Of Auditing in Public Sector Governance," © 2012 The Institute of Internal Auditors



The IIA's View: Essential Elements for Public Sector Audit Organizations

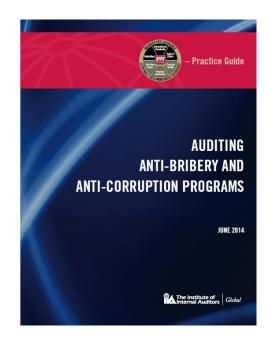
- 1. Organizational independence
- 2. A formal mandate
- 3. Unrestricted access
- 4. Sufficient funding
- 5. Competent leadership
- Objective staff
- Competent staff
- 8. Stakeholder support
- 9. Professional audit standards





The IIA's View of Fraud and Corruption

- Fraud: any illegal act characterized by deceit, concealment, or violation of trust.
- Corruption: The misuse of entrusted power for private gain.
- "Auditing anti-bribery and anti-corruption programs requires a team of auditors with collective skills, knowledge, and expertise in compliance, fraud, investigations, regulatory affairs, IT, finance, culture, and ethics."





Internal Auditing of Fraud and Corruption

- Internal audit should assess the effectiveness of anti-bribery and anticorruption programs to help:
 - anticipate the risk,
 - and identify the existence of potential and actual incidents.
- Two different, but complementary, approaches:
 - Auditing each component of the antibribery and anti-corruption program.
 - Incorporating an assessment of antibribery and anti- corruption measures in all audits, as appropriate.

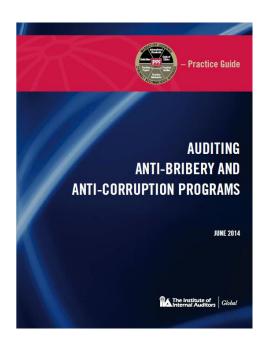
Hallmark components of effective anti-bribery and anti-corruption programs:

- Tone at the top,
- Governance structure,
- Risk assessment,
- Policies and procedures,
- Training and communication,
- Monitoring
- Auditing and investigations
- Enforcement and sanctions,
- Reviews and updates.



High Risk Areas for Bribery and Corruption

- Geography and industry
- Hiring and employment
- Third-Party and Vendor management
- Gifts, Entertainment, and political contributions
- Procurement
- Sales
- Finance
- Information technology
- Senior Management





The Impact of Culture on Fraud and Corruption

A toxic culture presents a perfect breeding ground for fraud and corruption!

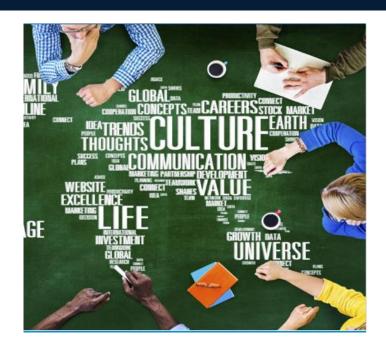




Culture: The "Moral Fabric" of an Organization

"Culture is the selfsustaining pattern of behavior that determines how things are done."

- Katzenbach, Oelschlegel, and Thomas





A Simpler Definition of Culture



Culture is "how we do things around here."



When Walk Diverges From the Talk, Culture Can Go Toxic



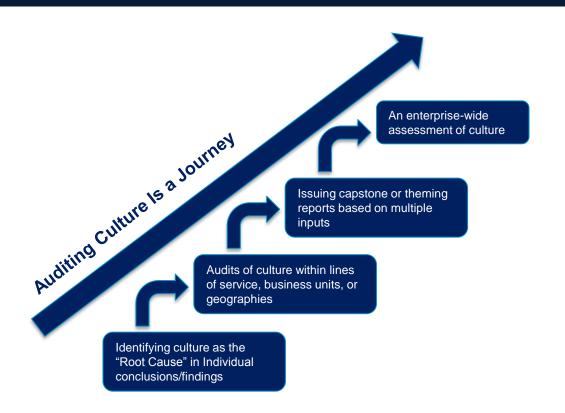


Three Lines: Defending the Organization Against Cultural Risks

Governing Body/Audit Committee Senior Management External Auditors Second Line of First Line of Third I ine of Regulators Defense **Defense** Defense **Oversight** Internal audit Management is responsible for functions such assesses culture. as ethics office Are values and setting, monitor culturebehaviors that communicating, related risks drive strategy and modeling desired values and compliance and good and conduct. with policies performance and embedded procedures. throughout the organization.



Strategies for Auditing Culture





The "Root Cause" Can Often Be Culture

It is tempting to only look at specific issues and how to correct them.

Did certain behaviors cause the problem?

Is culture a fundamental root cause?

- When controls fail
- When risks aren't managed
- · When regulations or laws are violated





Parting Thought: Words to Live By

"With light comes heat, and with heat comes action, and action is what we want. How can we make government work better? By improving the economy, efficiency, and effectiveness of government."

David M. Walker Former Comptroller General of the United States



Thank You!

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